

# **Market Research**

## **From Green Harbor Publications**

### **Spam E-Mail Received in a Week on a Web Site**

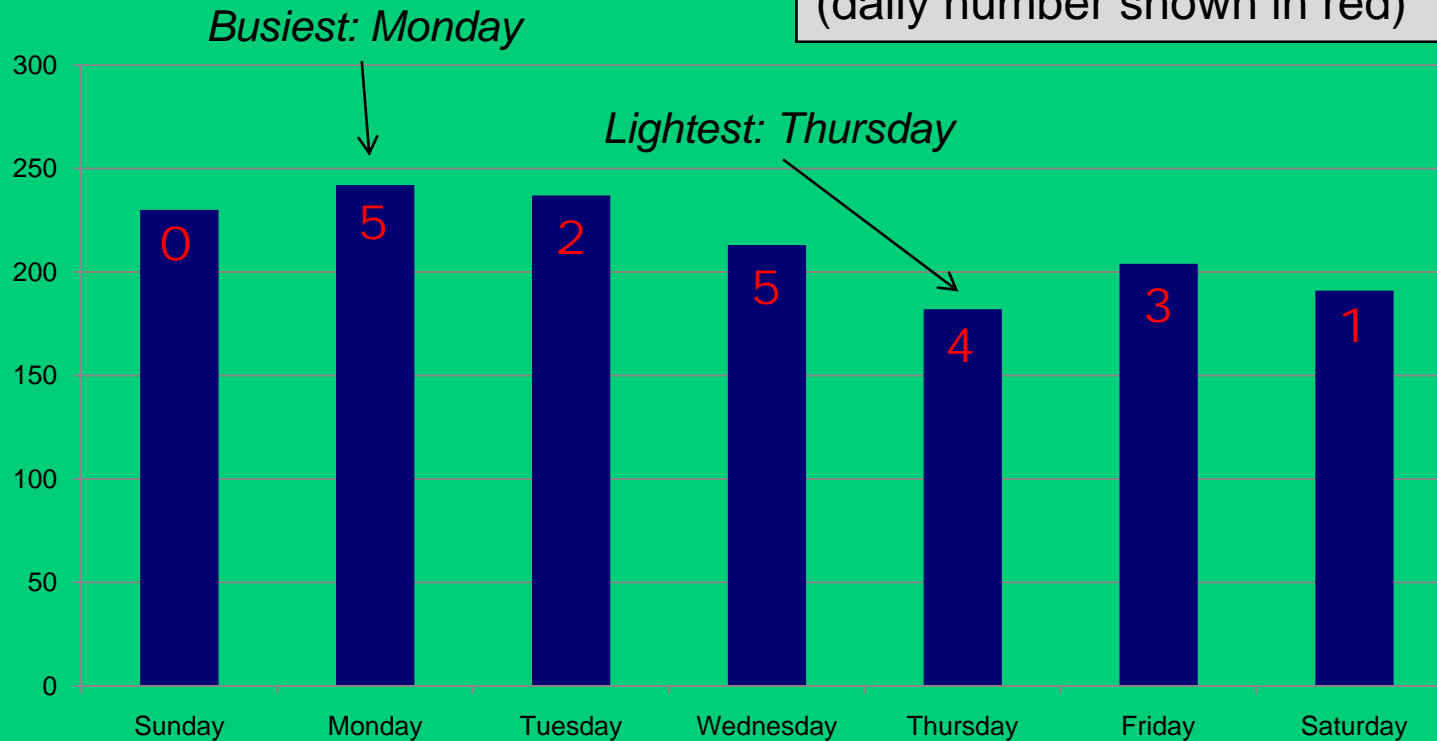
**Green Harbor Publications**  
November 2009

# Spam E-Mail Study Parameters

- **Based on [www.greenharbor.com](http://www.greenharbor.com)**
  - ▶ Has been active since 2001
  - ▶ E-mail addresses posted publicly since that time
  - ▶ No e-mail form used
- **Incoming e-mail recorded from Sunday to Saturday**
  - ▶ November 15<sup>th</sup> to November 21<sup>st</sup> 2009
- **All e-mail counted**
- **No active spam filter**

# Spam E-Mail Received in a Week on a Web Site

Total of 1,499 e-mails  
Only 20 non-spam e-mails  
(daily number shown in red)



Source: *Spam E-Mail Received in a Week on a Web Site*, Green Harbor Publications, 2009

# Spam E-Mail Conclusions

- **1,499 e-mails received over seven days**
- **More than two hundred e-mails a day**
- **Busiest days: Monday and Tuesday**
- **Lightest days: Thursday and Saturday**
- **98.7% of messages were spam**
- **Only 20 non-spam e-mails**
  - ▶ 7 e-mails from people
  - ▶ Lists (Amazon.com, JetBlue, NPR, etc.) accounted for the remaining 13